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Mr. Jay Johnson  
President  
Above & Beyond  
P.O. Box 674  
Shelton, CT 06484

Dear Jay,

Just wanted to take a minute to let you know how much our entire staff enjoyed the Team Building meetings that you and Dave conducted last week..

As you can imagine, it was difficult to schedule this training during our peak season, but I can tell you it was well worth it.

The combination of classroom style workshops and the portable initiatives kept everyone's attention and interest. The initiatives really brought to light how our Management Team currently functions and now gives us the opportunity to tweak the way we interact as a group. I am happy to say that we were actually able to do this at our staff meeting this week.

We appreciate your offer to assist us in the future with questions, concerns and ideas on how to keep our team well run.

Once again, thank you for a fun and productive seminar. We look forward to seeing you or Dave at our follow up meeting in April or May.

Sincerely,

Don Friedman  
General Manager